

SCRUTINY COMMISSION FOR HEALTH ISSUES	Agenda Item No. 5
19 JULY 2011	Public Report

Report of the Executive Director of Adult Social Services

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ADULT SOCIAL CARE QUARTERLY PERFORMANCE UPDATE

1. PURPOSE

- 1.1 The attached report provides an update on the delivery of adult social care services in Peterborough against the four outcome domains contained within the national adult social care outcomes framework.

2. RECOMMENDATIONS

- 2.1 The Scrutiny Commission is asked to review and comment on the performance information within the report.

3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY

- 3.1 The adult social care outcomes have strong links to the health and wellbeing aspects of the community strategy. The report details performance against all available national indicators from the national outcomes framework.

4. BACKGROUND

- 4.1 The attached report has been constructed to provide summarised information on the following:

- An overview of progress on priority areas within the four national outcome domains;
- An update on progress against national and local performance indicators;
- An update on the status of key projects which are underway to achieve these priorities
- Additional activity data where this is appropriate;
- Examples of the impact of our work on service users and carers in Peterborough

- 4.2 This report covers the final quarter of 2010-11 and gives the position at the end of the annual performance cycle.

5. KEY ISSUES

- 5.1 Local results from the national statutory user survey are included in the attached report. As this survey was run for the first time in 2010-11, we will not know how we compare comparatively until national benchmarking becomes available later this year. The survey was sent to a random sample of 878 service users from across all client groups from whom we received 417 responses.

- 5.2 Although improving, the percentage of adults known to secondary mental health services with a recorded status of being in paid employment continues to be lower than national average.

- 5.3 At a previous meeting, the Scrutiny Commission received some analysis produced by the Care Quality Commission around the quality of care homes in the city. The Scrutiny Commission requested information around which of the local care homes accepted the local authority fee structure. The table on page 11 of the attached performance report outlines the independent

provider homes providing services for older people in the city, their current rating and date of last inspection. All, except two, of the homes do accept placements under the council's existing fee structure. This should reassure the Scrutiny Commission that there is no direct link between local authority fee levels and quality.

6. IMPLICATIONS

6.1 The report relates to city wide delivery of adult social care.

7. CONSULTATION

7.1 None

8. NEXT STEPS

8.1 A performance update for the first quarter of 2011-12 will be provided to the Scrutiny Commission in September 2011.

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 Transparency in outcomes: a framework for quality in adult social care
The 2011/12 Adult Social Care Outcomes Framework

10. APPENDICES

10.1 Appendix 1 - quarter 4 performance report.